Watson SS Plugin

Usage Guide

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</tbody>
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1 Overview

This guide describes how to configure and use the IBM Watson Speech Synthesis (SS) plugin to the UniMRCP server. The document is intended for users having a certain knowledge of IBM Watson Text-to-Speech API and UniMRCP.

1.1 Installation

For installation instructions, use one of the guides below.

- RPM Package Installation (Red Hat / Cent OS)
- Deb Package Installation (Debian / Ubuntu)

1.2 Applicable Versions

Instructions provided in this guide are applicable to the following versions.

- UniMRCP 1.5.0 and above
- UniMRCP Watson SS Plugin 1.0.0 and above
2 Supported Features

This is a brief check list of the features currently supported by the UniMRCP server running with the Watson SS plugin.

2.1 MRCP Methods

✓ SPEAK  
✓ STOP  
✓ PAUSE  
✓ RESUME  
✓ BARGE-IN-OCCURRED  
✓ SET-PARAMS  
✓ GET-PPARAMS

2.2 MRCP Events

✓ SPEECH-MARKER  
✓ SPEAK-COMPLETE

2.3 MRCP Header Fields

✓ Kill-On-Barge-In  
✓ Completion-Cause  
✓ Voice-Gender  
✓ Voice-Name  
✓ Prosody-Rate  
✓ Prosody-Volume  
✓ Speech-Language  
✓ Logging-Tag  
✓ Cache-Control

2.4 Speech Data

✓ Plain text (text/plain)  
✓ SSML (application/ssml+xml or application/synthesis+ssml)
3 Supported Voices

All the voices supported by IBM Watson Text-to-Speech API are listed in the following page:

4 Configuration Format

The configuration file of the Watson SS plugin is located in /opt/unimrcp/conf/ums/watsonss.xml. The configuration file is written in XML.

4.1 Document

The root element of the XML document must be `<ums Watsonss>`.

Attributes

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>license-file</td>
<td>File path</td>
<td>Specifies the license file. File name may include patterns containing '*' sign. If multiple files match the pattern, the most recent one gets used.</td>
</tr>
<tr>
<td>credentials-file</td>
<td>File path</td>
<td>Specifies the IBM Watson credentials file to use. File name may include patterns containing '*' sign. If multiple files match the pattern, the most recent one gets used.</td>
</tr>
</tbody>
</table>

Parent

None.

Children

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>&lt;synth-settings&gt;</code></td>
<td>String</td>
<td>Specifies synthesis parameters.</td>
</tr>
<tr>
<td><code>&lt;waveform-manager&gt;</code></td>
<td>String</td>
<td>Specifies parameters of the waveform manager. Available since WSS 1.1.0.</td>
</tr>
<tr>
<td><code>&lt;sdr-manager&gt;</code></td>
<td>String</td>
<td>Specifies parameters of the Synthesis Details Record (SDR) manager. Available since WSS 1.1.0.</td>
</tr>
<tr>
<td><code>&lt;monitoring-agent&gt;</code></td>
<td>String</td>
<td>Specifies parameters of the monitoring manager.</td>
</tr>
<tr>
<td><code>&lt;license-server&gt;</code></td>
<td>String</td>
<td>Specifies parameters used to connect to the license server. The use of the license server is optional.</td>
</tr>
</tbody>
</table>

Universal Speech Solutions LLC | Configuration Format | 7
Example
This is an example of a bare document.

```xml
<umswatsonss license-file="umswatsonss_*.lic" credentials-file="watson.credentials"></umswatsonss>
```

### 4.2 Synthesis Settings

This element specifies synthesis parameters.

#### Attributes

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>language</td>
<td>String</td>
<td>Specifies the default language to use, if not set by the client.</td>
</tr>
<tr>
<td>voice-name</td>
<td>String</td>
<td>Specifies the default voice name. Can be overridden by client.</td>
</tr>
<tr>
<td>customization-id</td>
<td>String</td>
<td>Specifies the custom voice model id to be used for synthesis, if any. Available since WSS 1.4.0.</td>
</tr>
<tr>
<td>bypass-ssml</td>
<td>Boolean</td>
<td>Specifies whether transparently bypass or normalize received SSML content before sending it to the speech service for synthesis.</td>
</tr>
<tr>
<td>escape-characters</td>
<td>Boolean</td>
<td>Specifies whether to escape special characters in plain text or SSML content.</td>
</tr>
<tr>
<td>auth-validation-period</td>
<td>Integer</td>
<td>Specifies a period in seconds used to re-validate access token based on subscription key. Since WSS 1.3.0, if set to 0, the period is based on expires_in received in response from service.</td>
</tr>
<tr>
<td>http-proxy</td>
<td>String</td>
<td>Specifies the URI of HTTP proxy, if used. Available since WSS 1.5.0.</td>
</tr>
<tr>
<td>caching</td>
<td>Boolean</td>
<td>Specifies whether to enable caching of synthesized waveforms. Available since WSS 1.6.0.</td>
</tr>
</tbody>
</table>

#### Parent

```xml
<umswatsonss>
```
Children
None.

Example
This is an example of synthesis parameters.

```xml
<synth-settings
    language="en-US"
    voice-name=""
    bypass-ssml="false"
    escape-characters="false"
    auth-validation-period="480"
/>
```

4.3 Waveform Manager

This element specifies parameters of the waveform manager.

Availability

>= WSS 1.2.0.

Attributes

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>save-waveforms</td>
<td>Boolean</td>
<td>Specifies whether to save waveforms or not.</td>
</tr>
<tr>
<td>purge-existing</td>
<td>Boolean</td>
<td>Specifies whether to delete existing records on start-up.</td>
</tr>
<tr>
<td>max-file-age</td>
<td>Time interval [min]</td>
<td>Specifies a time interval in minutes after expiration of which a waveform is deleted. Set 0 for infinite.</td>
</tr>
<tr>
<td>max-file-count</td>
<td>Integer</td>
<td>Specifies the max number of waveforms to store. If reached, the oldest waveform is deleted. Set 0 for infinite.</td>
</tr>
<tr>
<td>waveform-folder</td>
<td>Dir path</td>
<td>Specifies a folder the waveforms should be stored in.</td>
</tr>
<tr>
<td>file-prefix</td>
<td>String</td>
<td>Specifies a prefix used to compose the name of the file to be stored. Defaults to 'umswatsonss-', if not specified.</td>
</tr>
</tbody>
</table>
**use-logging-tag**  
Boolean  
Specifies whether to use the MRCP header field Logging-Tag, if present, to compose the name of the file to be stored. Available since WSS 1.5.0.

**Parent**

< umswatsonss  

**Children**  
None.

**Example**

The example below defines a typical utterance manager having the default parameters set.

```xml
<waveform-manager
    save-waveforms="false"
    purge-existing="false"
    max-file-age="60"
    max-file-count="100"
    waveform-folder=""
/>```

## 4.4 SDR Manager

This element specifies parameters of the Synthesis Details Record (SDR) manager.

**Availability**

>= WSS 1.2.0.

**Attributes**

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>save-records</td>
<td>Boolean</td>
<td>Specifies whether to save recognition details records or not.</td>
</tr>
<tr>
<td>purge-existing</td>
<td>Boolean</td>
<td>Specifies whether to delete existing records on start-up.</td>
</tr>
<tr>
<td>max-file-age</td>
<td>Time interval [min]</td>
<td>Specifies a time interval in minutes after expiration of which a record is deleted. Set 0 for infinite.</td>
</tr>
</tbody>
</table>
### max-file-count

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Integer</td>
<td>Specifies the max number of records to store. If reached, the oldest record is deleted. Set 0 for infinite.</td>
</tr>
</tbody>
</table>

### record-folder

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dir path</td>
<td>Specifies a folder to store recognition details records in. Defaults to ${UniMRCPInstallDir}/var.</td>
</tr>
</tbody>
</table>

### file-prefix

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>String</td>
<td>Specifies a prefix used to compose the name of the file to be stored. Defaults to 'umswatsonss-'. if not specified.</td>
</tr>
</tbody>
</table>

### use-logging-tag

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boolean</td>
<td>Specifies whether to use the MRCP header field Logging-Tag, if present, to compose the name of the file to be stored. Available since WSS 1.5.0.</td>
</tr>
</tbody>
</table>

### Parent

< umswatsonss >

### Children

None.

### Example

The example below defines a typical utterance manager having the default parameters set.

```xml
<sdr-manager
  save-records="false"
  purge-existing="false"
  max-file-age="60"
  max-file-count="100"
  waveform-folder=""
/>
```

### 4.5 Monitoring Agent

This element specifies parameters of the monitoring agent.

### Attributes

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
</table>

Universal Speech Solutions LLC  | Configuration Format  |
**refresh-period**

| Time interval [sec] | Specifies a time interval in seconds used to periodically refresh usage details. See `<usage-refresh-handler>`. |

**Parent**

`<umswatsonss>`

**Children**

`<usage-change-handler>`
`<usage-refresh-handler>`

**Example**

The example below defines a monitoring agent with usage change and refresh handlers.

```xml
<monitoring-agent refresh-period="60">
    <usage-change-handler>
        <log-usage enable="true" priority="NOTICE"/>
    </usage-change-handler>

    <usage-refresh-handler>
        <dump-channels enable="true" status-file="umswatsonss-channels.status"/>
    </usage-refresh-handler>

</monitoring-agent>
```

### 4.6 Usage Change Handler

This element specifies an event handler called on every usage change.

**Attributes**

None.

**Parent**

`<monitoring-agent>`

**Children**

`<log-usage>`
`<update-usage>`
`<dump-channels>`

**Example**
This is an example of the usage change event handler.

```xml
<usage-change-handler>
  <log-usage enable="true" priority="NOTICE"/>
  <update-usage enable="false" status-file="umswatsonss-usage.status"/>
  <dump-channels enable="false" status-file="umswatsonss-channels.status"/>
</usage-change-handler>
```

### 4.7 Usage Refresh Handler

This element specifies an event handler called periodically to update usage details.

**Attributes**

None.

**Parent**

<monitoring-agent>

**Children**

- <log-usage>
- <update-usage>
- <dump-channels>

**Example**

This is an example of the usage change event handler.

```xml
<usage-refresh-handler>
  <log-usage enable="true" priority="NOTICE"/>
  <update-usage enable="false" status-file="umswatsonss-usage.status"/>
  <dump-channels enable="false" status-file="umswatsonss-channels.status"/>
</usage-refresh-handler>
```

### 4.8 License Server

This element specifies parameters used to connect to the license server.

**Attributes**

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>enable</td>
<td>Boolean</td>
<td>Specifies whether the use of license server is enabled or not. If enabled, the license-file</td>
</tr>
<tr>
<td>Attribute</td>
<td>Type</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------</td>
<td>----------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>server-address</td>
<td>String</td>
<td>Specifies the IP address or host name of the license server.</td>
</tr>
<tr>
<td>certificate-file</td>
<td>File path</td>
<td>Specifies the client certificate used to connect to the license server. File name may include patterns containing a &quot;*&quot; sign. If multiple files match the pattern, the most recent one gets used.</td>
</tr>
<tr>
<td>ca-file</td>
<td>File path</td>
<td>Specifies the certificate authority used to validate the license server.</td>
</tr>
<tr>
<td>channel-count</td>
<td>Integer</td>
<td>Specifies the number of channels to check out from the license server. If not specified or set to 0, either all available channels or a pool of channels will be checked based on the configuration of the license server.</td>
</tr>
<tr>
<td>http-proxy-address</td>
<td>String</td>
<td>Specifies the IP address or host name of the HTTP proxy server, if used. Available since WSS 1.5.0.</td>
</tr>
<tr>
<td>http-proxy-port</td>
<td>Integer</td>
<td>Specifies the port number of the HTTP proxy server, if used. Available since WSS 1.5.0.</td>
</tr>
</tbody>
</table>

Parent
<umswatsonss>

Children
None.

Example
The example below defines a typical configuration which can be used to connect to a license server located, for example, at 10.0.0.1.

```
<license-server
  enable="true"
  server-address="10.0.0.1"
  certificate-file="unilic_client_*.crt"
  ca-file="unilic_ca.crt"
/>
```

For further reference to the license server, visit
5 Configuration Steps

This section outlines common configuration steps.

5.1 Using Default Configuration

The default configuration should be sufficient for the general use.

5.2 Specifying Synthesis Language

Synthesis language can be specified by the client per MRCP session by means of the header field *Speech-Language* set in a *SET-PARAMS* or *SPEAK* request, or inline in the SSML data. Otherwise, the parameter *language* set in the configuration file *umswatsonss.xml* is used. The parameter defaults to *en-US*.

5.3 Specifying Sampling Rate

Sampling rate is determined based on the SDP negotiation. Refer to the configuration guide of the UniMRCP server on how to specify supported encodings and sampling rates to be used in communication between the client and server. Either 8 or 16 kHz can be used by IBM Watson Text-to-Speech API.

5.4 Specifying Voice Parameters

Global Settings

The default voice name can be specified from the configuration file *umswatsonss.xml* using the *voice-name* attribute of the *synth-settings* element.

MRCP Header Fields

The voice name and gender can be specified by the MRCP client in *SET-PARAMS* and *SPEAK* requests.

- Voice-Name

  This is an optional parameter indicating the name of the voice to use for synthesis.

SSML Content

The voice name can also be specified using the corresponding attributes of the *voice* element in SSML content. In order to parse and determine the parameter and pass it forward to IBM Watson Text-to-Speech API accordingly, the *bypass-ssml* attribute of the *synth-settings* element must be set to *false* in the configuration file *umswatson.xml*.

5.5 Specifying Prosody Parameters

The following prosody parameters can be specified by the MRCP client in *SET-PARAMS* and *SPEAK* requests.
• Prosody-Rate
This is an optional parameter indicating the speaking rate, which can be set to one of the following labels: x-slow, slow, medium, fast, x-fast, default.

• Prosody-Volume
This is an optional parameter indicating the speaking volume, which can be set to one of the following labels: silent, x-soft, soft, medium, loud, x-loud, default.

5.6 Specifying Speech Data
Speech data can be specified by the MRCP client in SPEAK requests using one of the following content types:

• plain/text
• application/ssml+xml (or application/synthesis+ssml)

5.7 Specifying Vendor-Specific Parameters
The following parameters can optionally be specified by the MRCP client in SET-PARAMS and SPEAK requests via the MRCP header field Vendor-Specific-Parameters.

<table>
<thead>
<tr>
<th>Name</th>
<th>Unit</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>customization-id</td>
<td>String</td>
<td>Specifies the custom voice model id to be used for synthesis, if any. Available since WSS 1.4.0.</td>
</tr>
</tbody>
</table>

5.8 Maintaining Waveforms
Collection of waveforms is not required for regular operation and is disabled by default. However, enabling this functionality allows to save synthesized speech received from the IBM Watson Speech service and later listen to them offline.

The relevant settings can be specified via the element waveform-manager.

• save-waveforms
Utterances can optionally be recorded and stored if the configuration parameter save-waveforms is set to true.

• purge-existing
This parameter specifies whether to delete existing waveforms on start-up.

• max-file-age
This parameter specifies a time interval in minutes after expiration of which a waveform is deleted. If
set to 0, there is no expiration time specified.

- **max-file-count**
  This parameter specifies the maximum number of waveforms to store. If the specified number is reached, the oldest waveform is deleted. If set to 0, there is no limit specified.

- **waveform-folder**
  This parameter specifies a path to the directory used to store waveforms in. The directory defaults to 
  ${UniMRCPInstallDir}/var.

### 5.9 Maintaining Synthesis Details Records

Collection of synthesis details records (SDR) is not required for regular operation and is disabled by default. However, enabling this functionality allows to store details of each synthesis attempt in a separate file and analyze them later offline. The SDRs are stored in the JSON format.

The relevant settings can be specified via the element *sdr-manager*.

- **save-records**
  This parameter specifies whether to save synthesis details records or not.

- **purge-existing**
  This parameter specifies whether to delete existing records on start-up.

- **max-file-age**
  This parameter specifies a time interval in minutes after expiration of which a record is deleted. If set to 0, there is no expiration time specified.

- **max-file-count**
  This parameter specifies the maximum number of records to store. If the specified number is reached, the oldest record is deleted. If set to 0, there is no limit specified.

- **record-folder**
  This parameter specifies a path to the directory used to store records in. The directory defaults to 
  ${UniMRCPInstallDir}/var.

### 5.10 Using Cache

Since WSS 1.6.0, synthesized waveforms can be stored and re-used for consecutive speech synthesis requests, when applicable. In order to use this functionality, the attribute *caching* of the element *synth-settings* must be set to *true*. The attribute defaults to *false*.

The lifetime and size of cached records are controlled by the attributes *max-file-age* and *max-file-count* of the element *waveform-manager*.

The cached records are persistent and populated on initial loading, unless the attribute *purge-existing* of
the element `waveform-manager` is set to `true`.

The following speech synthesis parameters are observed while searching for a cached record.

- language
- voice-name
- voice-gender
- sampling-rate
- prosody-pitch
- prosody-contour
- prosody-range
- prosody-rate
- prosody-duration
- prosody-volume
- content

The following cache control directives are observed while searching for a cached record.

- max-age
- min-fresh

The cache control directives can be specified by the client per individual speech synthesis request via the MRCP header field `Cache-Control`. By default, no cache control directives are applied.
6 Monitoring Usage Details

The number of in-use and total licensed channels can be monitored in several alternate ways. There is a set of actions which can take place on certain events. The behavior is configurable via the element monitoring-agent, which contains two event handlers: usage-change-handler and usage-refresh-handler.

While the usage-change-handler is invoked on every acquisition and release of a licensed channel, the usage-refresh-handler is invoked periodically on expiration of a timeout specified by the attribute refresh-period.

The following actions can be specified for either of the two handlers.

6.1 Log Usage

The action log-usage logs the following data in the order specified.

- The number of currently in-use channels.
- The maximum number of channels used concurrently. Available since WSS 1.1.0.
- The total number of licensed channels.

The following is a sample log statement, indicating 0 in-use, 0 max-used and 2 total channels.

```
[NOTICE] WSS Usage: 0/0/2
```

6.2 Update Usage

The action update-usage writes the following data to a status file umswatsonss-usage.status, located by default in the directory ${UniMRCPInstallDir}/var/status.

- The number of currently in-use channels.
- The maximum number of channels used concurrently. Available since WSS 1.1.0.
- The total number of licensed channels.
- The current status of the license permit.

The following is a sample content of the status file.

```
in-use channels: 0
max used channels: 0
total channels: 2
```
6.3 Dump Channels

The action `dump-channels` writes the identifiers of in-use channels to a status file `umswatsonss-channels.status`, located by default in the directory `${UniMRCPInstallDir}/var/status`. 
7 Usage Examples

7.1 SSML

This examples demonstrates how to perform speech synthesis by using a SPEAK request with an SSML content.

C->S:

```
MRCP/2.0 309 SPEAK 1
Channel-Identifier: 4dde51f37d1a9546@speechsynth
Content-Type: application/ssml+xml
Voice-Age: 28
Content-Length: 163

<?xml version="1.0"?>
<speak version="1.0" xml:lang="en-US" xmlns="http://www.w3.org/2001/10/synthesis">
  <p>
  Welcome to Uni MRCP.</p>
</speak>
```

S->C:

```
MRCP/2.0 83 1 200 IN-PROGRESS
Channel-Identifier: 4dde51f37d1a9546@speechsynth
```

S->C:

```
MRCP/2.0 122 SPEAK-COMPLETE 1 COMPLETE
Channel-Identifier: 4dde51f37d1a9546@speechsynth
Completion-Cause: 000 normal
```

7.2 Plain Text

This examples demonstrates how to perform speech synthesis by using a SPEAK request with a plain text content.

C->S:
Welcome to Uni MRCP.

S->C:

MRCP/2.0 83 1 200 IN-PROGRESS
Channel-Identifier: 85667d0efbf95345@speechsynth

S->C:

MRCP/2.0 122 SPEAK-COMPLETE 1 COMPLETE
Channel-Identifier: 85667d0efbf95345@speechsynth
Completion-Cause: 000 normal
The following sequence diagram outlines common interactions between all the main components involved in a typical synthesis session performed over MRCPv2.
9 References

9.1 IBM Watson

- Text to Speech API
- Credentials

9.2 Specifications

- Speech Synthesizer Resource
- SSML